

Privacy Policy

v2026.07.08 **CURRENT VERSION**

VERSION DETAILS

Effective	Jul 8, 2026 → present
Replaces	v2021.03.02 (Mar 2 – Jul 8, 2026)
Published by	TradersPost, Inc.
Permanent URL	https://traderspost.io/privacy/versions/2026-07-08
Generated	2026-10-24 18:33 UTC

WHAT CHANGED FROM V2021.03.02

- **Information We Collect** Expanded how we collect and use account and trading data
- **Cookies and Similar Technologies** Documented cookies, analytics, and service providers
- **Other U.S. State Privacy Rights** Added U.S. state and EEA/UK privacy rights

CONTENTS

Introduction	CHANGED	2	Nevada Residents	CHANGED	12
Information We Collect	CHANGED	3	Other U.S. State Privacy Rights	CHANGED	12
How We Use Information	CHANGED	5	Rights of EEA and UK Residents	CHANGED	12
Cookies and Similar Technologies	CHANGED	6	International Data Transfers	CHANGED	13
How We Share Information	CHANGED	7	Third-Party Links and Services	CHANGED	13
How Long We Retain Information	CHANGED	9	Children Under 18	CHANGED	13
How We Protect Information	CHANGED	9	Changes to This Policy	CHANGED	13
Your Rights and Choices	CHANGED	10	Contact Us	CHANGED	13
California Residents	CHANGED	10			

Please read this Privacy Policy carefully to understand how we treat your personal information and what choices and rights you have. If you do not agree with this Policy, you should not access or use the Platform.

Introduction

TradersPost, Inc. (“**TradersPost**,” “**we**,” “**us**,” or “**our**”) respects the sensitive nature of the information you provide when using our automated trading platform. We are committed to protecting the privacy and security of the personal information we collect, use, share, and otherwise process. This Privacy Policy (“**Policy**”) describes our practices together with our [Terms of Service](#) and any documents referenced therein.

The **Platform** means our website at TradersPost.io, our trading automation application, APIs, webhooks, and related services we provide. When we refer to the “**Site**,” we mean our public marketing website and other publicly accessible web pages. Capitalized terms not defined here have the meanings given in our Terms of Service.

When does this Policy apply?

This Policy describes our online information collection, use, storage, and disclosure practices and the choices you have regarding your personal information. By accessing or using the Platform, registering for an account, or otherwise signaling your agreement when the option is presented, you consent to the practices described in this Policy, except where applicable law requires a different legal basis or provides you with rights we must honor. Materials you submit through the Platform and your use of the Platform are also subject to our [Terms of Service](#).

This Policy does not apply to third-party websites, brokerages, signal providers, or other services you choose to connect to the Platform. Those parties have their own privacy policies, and you should review them before sharing information with them.

Residents of the EU/EEA and United Kingdom

If you are located in the European Economic Area or the United Kingdom, please also read the “Rights of EEA and UK Residents” and “International Data Transfers” sections below.

Residents of California and other U.S. states

If you are a resident of California, please read the “California Residents” section below. Residents of Nevada and other U.S. states with privacy laws may have additional rights described in the sections applicable to them.

Information We Collect

We collect personal information that you provide directly, that we receive from third parties at your direction, and that we collect automatically when you use the Platform. The categories below describe the main types of information we process.

Contact, account, and profile information

When you register, use the Platform, or contact us, we may collect your name, email address, mailing address, telephone number, timezone, account name, username, password (stored in hashed form), profile image or avatar reference, and other information you provide in your account settings.

You may also provide optional profile information, referral codes, affiliate identifiers, or similar details you choose to submit in onboarding, account settings, or support interactions.

If you sign in with **Google**, we receive information you authorize through Google's OAuth consent screen, in accordance with Google's privacy policy. We do not offer social login through Facebook, Twitter/X, LinkedIn, or other social networks.

If you enable two-factor authentication, we store authentication data necessary to secure your account, such as TOTP secrets and backup codes.

Billing and payment information

If you purchase a paid subscription, we collect billing contact information such as billing email, billing address, and phone number. Payment card numbers and other full payment credentials are processed by our payment processor. We do not store full payment card numbers on our servers. We may store payment processor customer and subscription identifiers, plan details, trial status, billing interval, coupon information, and related subscription metadata needed to provide and administer paid services.

Broker connections and trading credentials

To route User-authorized trade instructions, you may connect one or more brokerage accounts to the Platform. Depending on the broker and integration method, we may collect and store:

- OAuth access tokens, refresh tokens, token expiration data, scopes, and related broker authorization metadata;
- Credentials, authentication material, or authorization artifacts required by a broker's authentication method, where OAuth is not used;
- Broker account identifiers, selected account mappings, paper/live mode settings, and connection status; and

- Account balances, positions, orders, and other brokerage account data made available to us through broker APIs as necessary to provide the Platform.

For certain integrations, we may process brokerage login credentials only to the extent necessary to authenticate with the broker and obtain the authorization required for the connection. We retain broker tokens and related connection data while your connection remains active so the Platform can continue to operate. You are responsible for connecting only accounts you are authorized to use, as described in our Terms of Service. You should not share your TradersPost login credentials or brokerage credentials with third parties except as expressly permitted in our Terms.

Trading, automation, and integration data

Because TradersPost is an automated trading platform, we collect and process information related to your trading activity and configuration, including:

- Strategies, strategy subscriptions, trade rules, symbols, sizing settings, risk settings, and other configuration you create or enable;
- Webhook URLs, webhook passwords, IP allowlists, and related webhook settings;
- Incoming webhook payloads, alert content, trading signals, and parsed signal data (such as symbol, action, quantity, and related order parameters);
- Order routing requests, broker order identifiers, execution status, trade lifecycle records, and related logs;
- HTTP request and response logs for broker API calls, which may include order details, account identifiers, technical error information, and operational telemetry and diagnostic metadata such as request identifiers, timestamps, latency, and HTTP status codes;
- Webhook request logs, which may include source IP address, user agent, request method, URL, raw payload content, and similar diagnostic metadata;
- Market data and reference data retrieved in connection with Platform features; and
- Optional product analytics and performance data if you or your account administrator enable account-level analytics features.

This information may include details about your securities trading activity. TradersPost does not execute trades itself; brokers execute trades in your brokerage account based on instructions you authorize through the Platform.

Communications, support, and feedback

If you contact us, use in-app support tools, submit feedback, or participate in surveys or questionnaires, we collect the content of your communications and related metadata. Authorized TradersPost personnel and our customer support providers may access limited account, broker-connection, trading, and signal information reasonably necessary to investigate and resolve your support requests. We may use customer support platforms and product feedback tools to provide support and collect feedback. If you receive email from us, we may collect delivery information and, where enabled, engagement information such as opens or link clicks.

Affiliate and referral information

If you participate in our affiliate or referral program, we may collect affiliate identifiers, referral identifiers, payout information such as PayPal email, and related program data. We may share limited account or referral information with affiliate program administration providers.

Usage, device, and log information

When you visit the Site or use the Platform, we automatically collect information such as IP address, browser type, device type, operating system, referring URLs, pages viewed, date and time of access, and similar technical data. We may also collect audit logs of certain account activity, such as sign-in events.

Cookies and similar technologies

We use cookies, local storage, and similar technologies as described in the “Cookies and Similar Technologies” section below.

How We Use Information

We use personal information for purposes including:

- Providing, operating, maintaining, and improving the Platform;
- Authenticating users and securing accounts;
- Connecting to brokerages and routing User-authorized trade instructions;
- Processing subscriptions, payments, trials, and billing;
- Communicating with you about your account, security, service updates, and support requests;
- Sending transactional emails and, where permitted, marketing or product communications;
- Monitoring performance, diagnosing errors, and enforcing our Terms of Service;

- Detecting, investigating, preventing, and responding to fraud, abuse, security incidents, unauthorized access, and violations of our Terms of Service;
- Conducting analytics, product development, and research;
- Complying with law, responding to legal process, and protecting our rights and users;
- Creating de-identified or aggregated information for reporting and product improvement; and
- Using AI-assisted tools or service providers to help provide customer support, improve the Platform, or assist with operational tasks, where we take reasonable steps to ensure those providers process personal information on our behalf, only as necessary to provide the requested service, and in accordance with applicable law.

We do not use personal information to make automated decisions that produce legal or similarly significant effects about you, except as necessary to provide automated trading functionality you configure and authorize.

Legal bases for processing (EEA/UK)

Where the GDPR or UK GDPR applies, we rely on one or more of the following legal bases:

- Performance of a contract with you or steps taken at your request before entering into a contract;
- Your consent, where required;
- Our legitimate interests in operating, securing, and improving the Platform, provided those interests are not overridden by your rights;
- Compliance with legal obligations; or
- Protection of vital interests or performance of a task in the public interest, where applicable.

Cookies and Similar Technologies

A “cookie” is a small file stored on your device. We use first-party cookies and similar technologies to operate the Platform, keep you signed in, remember preferences, understand usage, and support analytics.

First-party cookies we use

- **Session authentication cookie** — maintains your authenticated session while you use the Platform.
- **Remember-me cookie** — keeps you signed in across sessions when you choose that option.

- **Authentication hint cookie** — indicates whether you may have an existing session so the Site can load account-aware content on public pages. It does not by itself grant access to your account.

Analytics and support technologies

We use third-party analytics, tag management, customer support, and product feedback technologies that may set their own cookies or collect online identifiers. For example, we may use tag management tools, product analytics services, support chat platforms, and feedback collection tools. When enabled, we may send account identifiers, subscription metadata, product usage information, and other analytics attributes reasonably necessary to operate and improve the Platform to our analytics providers.

These providers may collect information about your use of the Platform over time and across sessions. We configure these tools for product analytics, support, and service improvement. We do not sell your personal information, and we do not use these tools to sell your personal information to third parties for their own marketing purposes.

Your choices

Most browsers let you refuse or delete cookies. If you disable cookies, some Platform features may not function properly. You may also use industry opt-out tools described by analytics providers. We do not currently respond to “Do Not Track” browser signals.

How We Share Information

We share personal information only as described below and where permitted by law. We do not sell your personal information. We do not share your personal information for cross-context behavioral advertising.

- **Service providers.** We share information with vendors that help us operate the Platform, such as hosting providers, payment processors, email delivery providers, analytics providers, customer support tools, affiliate administration services, and security or infrastructure vendors. These providers may use the information only to perform services for us under contractual obligations.
- **Brokerages and financial institutions.** When you connect a brokerage account, we share information with that broker as necessary to authenticate your connection and transmit User-authorized trade instructions, including tokens, API credentials, order instructions, and related account data.
- **Third-party integrations you authorize.** If you configure webhooks, APIs, imports, or other integrations, information you send to or through those integrations may be received by the third-party services you designate.

- **Corporate affiliates.** We may share information with our subsidiaries and affiliates for purposes consistent with this Policy.
- **Legal and safety.** We may disclose information when required by law, legal process, or government request, or when we believe disclosure is necessary to protect rights, safety, security, or integrity of the Platform, users, or others, including to investigate fraud, abuse, or violations of our Terms of Service.
- **Business transfers.** We may share information in connection with a merger, acquisition, financing, reorganization, bankruptcy, or sale of assets.
- **With your direction or consent.** We may share information when you ask us to do so or otherwise consent.
- **De-identified or aggregated data.** We may disclose information that does not reasonably identify you.

Categories of service providers

We use categories of service providers that may include, for example:

- Cloud hosting and infrastructure providers;
- Payment processors;
- Email delivery providers;
- Analytics, tag management, and application monitoring providers;
- Customer support and product feedback tools;
- Affiliate program administration providers;
- Identity and authentication providers;
- Security, fraud prevention, and infrastructure monitoring providers; and
- Broker and market-data APIs you choose to connect.

The specific vendors we use may change over time as our business and technology evolve. Service providers are contractually required to process personal information only on our behalf, only for the services they provide to us, and in accordance with applicable law.

How Long We Retain Information

We retain personal information for as long as your account is active, as needed to provide the Platform, and as necessary to fulfill the purposes described in this Policy, in accordance with our internal retention schedules where applicable. We may also retain information longer where required by law, to resolve disputes, enforce agreements, maintain security, or establish legal defenses.

Retention periods vary by data type. For example:

- Account, broker connection, strategy, and trade records are generally retained while your account or the relevant connection remains active;
- Broker API logs, webhook request logs, and similar operational logs may be retained for troubleshooting, security, and service integrity in accordance with our internal retention schedules, unless and until deleted through account deletion, data deletion processes, or other retention practices;
- Short-lived session analytics events used for conversion tracking may be deleted on a regular schedule; and
- Backups and archives may retain deleted information for a limited period before being overwritten.

When we delete personal information, we remove it from active systems where practicable. Deleted information may remain in backups or archives for a period of time.

How We Protect Information

We use commercially reasonable administrative, technical, and organizational measures designed to protect personal information. You can learn more about our security practices [here](#). We do not store full payment card numbers. We periodically review our security practices.

No method of transmission or storage is completely secure. You use the Platform at your own risk. You are responsible for maintaining the confidentiality of your account credentials and for restricting access to your devices.

If you believe your personal information has been compromised, contact us at legal@traderspost.io. If we are required to notify you or a regulator of a security incident, we will do so in accordance with applicable law.

Your Rights and Choices

Depending on where you live, you may have rights regarding your personal information. To exercise your rights, contact us using the information in “Contact Us” below. We may need to verify your identity before responding.

Account information and communications

You may review and update certain account information through your account settings. You may opt out of promotional emails by using the unsubscribe link in those emails or by contacting us. We may still send transactional or service-related messages.

Where available in your account, you may manage certain email preferences through our email preference tools, which may synchronize with our email provider’s suppression settings.

Accuracy

You are responsible for keeping the information you provide accurate and current. Contact us if you believe information we maintain about you is inaccurate.

Complaints

If you believe we have not handled your personal information properly, contact us using the details below.

California Residents

This section applies to California residents and supplements the rest of this Policy.

Categories of personal information we collect

In the preceding 12 months, we may have collected the following categories of personal information described in the California Consumer Privacy Act, as amended by the California Privacy Rights Act (“CCPA”):

- Identifiers (such as name, email, account ID, IP address, and online identifiers);
- Customer records (such as billing address, phone number, and subscription information);
- Commercial information (such as subscription history and broker connection usage);
- Internet or other electronic network activity (such as usage data and interaction with the Platform);
- Professional or employment-related information only if you choose to provide it;

- Inferences drawn from the above to improve the Platform; and
- Sensitive personal information only to the extent necessary to provide the Platform, such as account login credentials and brokerage connection credentials you authorize us to store.

Sources, purposes, and disclosures

We collect these categories from you, your devices, your brokers and integrations, service providers, and automatically through your use of the Platform. We use them for the business and commercial purposes described in “How We Use Information” and “How We Share Information.” We disclose identifiers, customer records, commercial information, internet activity, and sensitive personal information to service providers, brokers you connect, and other parties as described in this Policy.

Your California privacy rights

Subject to certain exceptions, California residents may have the right to:

- Know the categories and specific pieces of personal information we collect, use, disclose, and retain;
- Delete personal information we maintain about you;
- Correct inaccurate personal information;
- Opt out of the sale or sharing of personal information — we do not sell personal information and do not share it for cross-context behavioral advertising;
- Limit use and disclosure of sensitive personal information to purposes permitted by the CCPA; and
- Not receive discriminatory treatment for exercising privacy rights.

To submit a request, email legal@traderspost.io or write to us at the address in “Contact Us.” You may designate an authorized agent to make a request on your behalf where permitted by law.

Shine the Light

Under California Civil Code Section 1798.83, California residents may request information about our disclosure of personal information to third parties for their direct marketing purposes. We do not share personal information with third parties for those third parties’ own direct marketing purposes.

Notice under California Civil Code Section 1789.3

Under California Civil Code Section 1789.3, residents of California may direct questions, complaints, or pricing inquiries regarding the Platform to TradersPost at legal@traderspost.io or in writing at TradersPost, Inc., 3500 S Dupont Hwy Suite CW-101, Dover, Delaware 19901. California residents may

also contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs in writing at 1625 North Market Blvd., Sacramento, CA 95834, or by telephone at (916) 445-1254 or (800) 952-5210.

Nevada Residents

Nevada residents may submit a verified request asking us not to sell covered information as defined under Nevada law. We do not currently sell covered information as defined under Nevada law. To submit a request, contact us using the details in “Contact Us.”

Other U.S. State Privacy Rights

Residents of certain other U.S. states may have rights to access, delete, correct, or obtain a copy of personal information, and to opt out of targeted advertising, sale of personal information, or certain profiling, subject to applicable law. To exercise rights available in your state, contact us using the details in “Contact Us.” If we deny your request, you may have the right to appeal by replying to our response and asking for an appeal review.

Rights of EEA and UK Residents

If you are located in the EEA or UK, you may have the following rights under applicable data protection law, subject to conditions and exceptions:

- **Access** — request confirmation of whether we process your personal data and obtain a copy;
- **Rectification** — request correction of inaccurate personal data;
- **Erasure** — request deletion in certain circumstances;
- **Restriction** — request restriction of processing in certain circumstances;
- **Objection** — object to processing based on legitimate interests or for direct marketing;
- **Portability** — receive personal data you provided in a structured, commonly used format where applicable; and
- **Withdraw consent** — where processing is based on consent, withdraw consent without affecting prior lawful processing.

You also have the right to lodge a complaint with your local supervisory authority. A list of EU supervisory authorities is available at https://edpb.europa.eu/about-edpb/board/members_en. UK residents may contact the Information Commissioner’s Office.

International Data Transfers

We are located in the United States. Your personal information may be transferred to, stored in, and processed in the United States and other countries where we or our service providers operate. Laws in those countries may differ from the laws of your country.

Where required, we use appropriate safeguards for transfers of personal data outside the EEA or UK, such as Standard Contractual Clauses or other lawful transfer mechanisms.

Third-Party Links and Services

The Platform may contain links to third-party websites or services, including brokerages, signal providers, social media pages, and documentation sites. This Policy does not apply to those third parties. We do not control and are not responsible for their privacy practices. Review the privacy policy of each third party before providing information to them.

Children Under 18

The Platform is not directed to anyone under 18 years of age, and we do not knowingly collect personal information from children under 18. If you believe a child under 18 has provided us personal information, contact us at legal@traderspost.io and we will take steps to delete it.

For more information about the Children's Online Privacy Protection Act, visit the FTC at <https://www.ftc.gov/legal-library/browse/rules/childrens-online-privacy-protection-rule-coppa>.

Changes to This Policy

We may update this Policy from time to time. If we make material changes, we will post the updated Policy on TradersPost.io and update the "Last Updated" date. We may also notify you by email or through the Platform where appropriate. Continued use after the effective date is subject to the updated Policy, except where applicable law requires additional notice or consent.

Contact Us

For questions about this Policy, to exercise your privacy rights, or to submit a complaint, contact us at:

- **Email:** legal@traderspost.io
- **Mail:** TradersPost, Inc., 3500 S Dupont Hwy Suite CW-101, Dover, Delaware 19901
- **Telephone:** [+1 \(302\) 469-6705](tel:+13024696705)